# Seek, Test, Treat and Retain for Vulnerable Populations: Data Harmonization Measure

# **SERVICE UTILIZATION**

# **Service Utilization (Adherence) Measure**

#### Note:

1) This is a UCLA-generated measure based on the "HIV/AIDS Treatment Adherence Outcomes and Cost Study," also known as the "Triply Diagnosed Study."

# NIDA STT Multisite Evaluation Adherence/Utilization/Barriers Workgroup Service Utilization Battery (Recommended questions – Multisite instrument)

→ Baseline Instrument	
SERVICE UTILIZATION	

#### **SCREENER QUESTION #1**

- 1. During the past 12 months, did you go to a hospital emergency room for emergency care? Include any visits to the emergency room, even if you were admitted to the hospital from there. Please include emergency rooms of psychiatric hospitals.
  - 0 No (Skip to Screener Question 2)
  - 1 Yes (Interviewer: Follow-up with Module A)
  - 7 Refused (Skip to Screener Question 2)
  - 9 Don't know (Skip to Screener Question 2)

#### **MODULE A. EMERGENCY ROOM**

You told me that you went to a hospital emergency room.

A1. How many different times did you go to a hospital emergency room for emergency care during the <u>past 12</u> months, including psychiatric emergency rooms?

III # visits	lll	duration of visit (# days)
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#### **SCREENER QUESTION #2**

- 2. During the past 12 months, were you a patient in any hospital overnight or longer? Please include psychiatric hospitals.
  - 0 No (Skip to Screener Question 3)
  - 1 Yes (Interviewer: Follow-up with Module B)
  - 7 Refused (Skip to Screener Question 3)
  - 9 Don't know (Skip to Screener Question 3)

#### **MODULE B. INPATIENT HOSPITAL**

You told me that you had been a patient in a hospital overnight or longer.

**B1.** How many separate overnight hospital stays did you have during the <u>past 12 months</u>? *Specify medical, psychiatric, and detox hospitalizations.* 

	l #	# :	sta	V:	S

**B2.** How many nights were you in the hospital for each stay? Please list the name(s) of the hospital(s).

	Stay 1	Stay 2	Stay 3	Stay 4	Stay 5	Stay 6	Stay 7	Stay 8
# nights								

#### **SCREENER QUESTION #3**

- 3. During the past 12 months, where did you receive <u>medical care</u>? For example, care for your HIV/AIDS or other physical or psychological concerns? Please choose the option that is most applicable. *Include visits for urgent care.* 
  - 0 None (Skip to Screener Question 4)
  - 1 Clinic in a hospital (Interviewer: Follow-up with Module D)
  - 7 Clinic in a community/neighborhood clinic (Interviewer: Follow-up with Module E)
  - 8 Physician's or Private office (Interviewer: Follow-up with Module F)
  - 97 Refused (Skip to Screener Question 4)
  - 99 Don't know (Skip to Screener Question 4)

#### MODULE D. HOSPITAL CLINIC/OUTPATIENT CLINIC

You told me that you went to a hospital clinic or outpatient clinic for medical care.

D1.	How many different hospital clinics or outpatient clinics did you visit for medical care during the past 12
	months?

I I I # different clinics

D2. How many times did you visit each hospital clinic or outpatient clinic during the past 12 months?

	Clinic 1	Clinic 2	Clinic 3	Clinic 4	Clinic 5	Clinic 6	Clinic 7	Clinic 8	Clinic 9
# Times									

#### **MODULE E. COMMUNITY CLINIC**

You told me that you went to another clinic for medical care that was not part of a hospital, for example, a community clinic or a neighborhood health center.

E1. How many different clinics that were <u>not</u> part of a hospital did you visit for medical care during the <u>past 12</u> <u>months</u>?

I\_\_\_I\_\_I # different community clinics

E2. How many times did you visit each non-hospital clinic during the past 12 months?

Clinic	Clinic 1	Clinic 2	Clinic 3	Clinic 4	Clinic 5	Clinic 6	Clinic 7	Clinic 8	Clinic 9
name									
# Times									

# MODULE F. DOCTOR'S or PHYSICIAN'S OFFICE

You	You told me that you visited a private doctor or physician's office for medical care.									
F1.	How	many diffe	rent private	doctor's offi	ces did you v	isit for med	ical care du	ring the pas	t 12 months	?
		ll_	_II # diffe	rent doctor's	offices					
F2.	How	many times	s did you visi	t each docto	or's office du	ring the <u>pas</u>	t 12 months	?		
		MD 1	MD 2	MD 3	MD 4	MD 5	MD 6	MD 7	MD 8	MD 9
# Ti	mes									
				:	SCREENER Q	UESTION #4				
	<ul> <li>4. During the past 12 months, did you see any professional for the <u>primary purpose of getting help for a psychological or emotional issue</u>? These professionals could include psychologist, therapist, counselor, psychiatrist or other doctor. Please include groups led by a professional counselor and visits to professionals to get medication for psychological and emotional issues.</li> <li>Do not include unpaid professionals, such as clergy or other religious/spiritual advisors or healers.</li> <li>No (Skip to Screener Question 5)</li> <li>Yes (Interviewer: Follow-up with Module G)</li> <li>Refused (Skip to Screener Question 5)</li> <li>Don't know (Skip to Screener Question 5)</li> </ul>									
				MODI	JLE G. MEN	TAL HEALTH	CARE			
You	told r	ne that you	ı saw a proj	fessional ab	out a psych	ological or	emotional	issue.		
G1.	G1. How many different mental health care providers did you visit to talk about psychological or emotional issues during the past 12 months, including those providers who offer psychotherapy/counseling and/or prescribe medications for psychological and emotional issues.									
	I_	ll	# different	mental healt	th care provi	ders				
G2.	<b>G2.</b> Thinking about the mental health care provider you visited [most recently (if more than one)], please tell me (Interviewer: If more than one mental health provider, complete additional Module G forms for each one)									
	Mental Health Care Provider #1									
G2a.		-	did you visi ical or emot	-		II	_ll # indiv	idual sessions	attended	
G2b.	about psychological or emotional issues?  52b. In addition to these one-on-one counseling sessions, how many times did you visit this provider to discuss your use of prescribed medications for psychological and emotional issues?							ttended		

#### **SCREENER QUESTION #5**

5.	During the past 12 months, did you see any professional for the <u>primary purpose of getting alcohol or drug</u>
	treatment, including methadone maintenance, or getting help for an alcohol or drug problem? Please include
	stays in detox hospitals and residential treatment programs as well as groups led by a professional counselor.
	Do not include unpaid professionals, such as clergy or other religious/spiritual advisors or healers.

- 0 No (Skip to Screener Question 6)
- 1 Yes (Interviewer: Follow-up with Module H)
- 7 Refused (Skip to Screener Question 6)
- 9 Don't know (Skip to Screener Question 6)

#### MODULE H. TREATMENT FOR SUBSTANCE ABUSE

You told me that you got alcohol or drug treatment or talked to a professional about alcohol or drug issues.

- H1. Were you in a <u>residential</u> drug or alcohol treatment facility or detox hospital in which you stayed overnight during the <u>past 12 months</u>?
  - 0 No (Skip to H4)
  - 1 Yes
  - 7 Refused (Skip to H4)
  - 9 Don't know (Skip to H4)
- **H2.** How many separate stays did you have? | |\_\_\_| # stays
- H3. How many nights were you in the treatment facility/detox hospital for each stay?

	Stay 1	Stay 2	Stay 3	Stay 4	Stay 5	Stay 6	Stay 7	Stay 8
# nights								

Now I will be asking you questions about <u>outpatient</u> substance abuse treatment that you have received in the past 12 months.

H4. How many different alcohol or drug treatment providers in an <u>outpatient</u> setting did you visit during the <u>past</u> <u>12 months</u>?

ı	1	1	1	#	different	substance	abuse	service	providers

H5. Thinking about the provider you went to for alcohol or drug treatment [most recently (if more than one)], please tell me ... (Interviewer: If more than one alcohol or drug treatment provider, complete additional Module H forms)

	Substance Abuse Treatment Provider #1
H5a. How many times did you meet one-on-one with this provider to discuss substance use issues?	II_I_II # individual sessions attended
H5b. In these one-on-one counseling sessions, how many times did you discuss using medications for substance abuse issues?	III # medication-related sessions attended

# Outpatient Treatment Adherence Questions

Item	Question	Response	Skip
H6.	Please think about the drug abuse treatment that you have	'	
	received. In the past 3 months, on how many days have you		
	been scheduled to receive any services at this program or at		
	some place run by this program? Include methadone and any	N Days	
	other medication, any individual and group counseling, and	,	
	other services you have received. Do not include attending		
	AA/NA self-help sessions. Please specify appointment type.		
H7.	During the past 3 months, have you missed any scheduled	Yes	if No,
	appointment for any of these services?	No	SKIP to
		NO	H8.
Н7а.	During these 3 months, on how many days have you missed any	N Days	
	scheduled appointments?	N Days	
H7b.	What is the most important reason why you did not come to 1		
	or more of your scheduled appointments? [Record verbatim		
	and enter code from code list – reasons for missing	(Verbatim response)	
	appointments.] Response:		
		Code from list (below)	
H8.	In the past 30 days, have you been prescribed any of the	Disulfiram (antabuse)	
110.	following medications for your alcohol use? [Check all that	Acamprosate (Campral)	
	apply.]	Librium (Benzodiazepine)	
	app.y. <sub>1</sub>	Naltrexone (Revia/Vivitrol)	
		Other	
		7 - Refused	
		9 - Don't know	
H9.	In the past 30 days, have you been prescribed any of the	Methadone from a doctor	
	following medications for your opioid use? [Check all that	Buprenorphine (Suboxone)	
	apply.]	Naltrexone oral	
		Naltrexone depot	
		(intramuscular)	
		7 - Refused	
		9 - Don't know	
H10.	Thinking back to the last 30 days, what percentage of prescribed		%
	medications for the alcohol / drug problem do you estimate	% for alcohol	%
	taking? [Please put a percentage from 0 to 100%.]	% for drug	
		997 – Refused	
		999 – Don't know	
H11.	How many doses of medications for your alcohol/drug problem	0-0	
	did you miss in the last 7 days?	1-1	
		2 – 2	

	3 – 3 or more	
	7 – Refused	
	9 – Don't know	

#### Code list - Reasons for missing appointments

#### **CODE LIST - REASONS FOR MISSING APPOINTMENTS**

#### **ILLNESS**

- 01 You were sick
- 02 A friend or family member was sick
- 09 Other illness related

# FAMILY, WORK, SCHOOL, OR PEER PRESSURES

- 10 You couldn't arrange for child care
- 11 Members of your family objected
- 12 Another family member(s) would not attend with you
- 13 Your friends put you down for seeking help
- 14 The stigma of coming to the program discouraged you
- 15 Fear of drug testing by employer
- 16 You were in school
- 19 Other pressures

### **ACCESS**

- 20 You had difficulty with transportation
- 21 Your work or daily schedule prevented you from attending
- 22 You were incarcerated
- 23 Other activities kept you from attending
- 24 You could not attend during the hours the program was open
- 25 Distance to program was too far
- 29 Other access related

## **DISSATISFIED WITH PROGRAM**

- 30 Treatment/counseling was now what you expected
- 31 You felt you could get better help elsewhere
- 32 You were not treated in a professional manner
- 33 There was too much paperwork
- 34 The fees were too high
- 35 You had to wait too long for someone to see you
- 36 You didn't feel comfortable with the counselor who

was assigned

- 37 You sought other help
- 38 Resentment over drug testing procedures
- 39 Other dissatisfaction or attitudinal reason

#### NO NEED FOR TREATMENT

- 40 The problem improved on its own
- 41 Your immediate crisis was resolved
- 42 You don't think you need treatment
- 49 The treatment is a waste of time; not helpful

#### OTHER

- 50 You forgot the appointment
- 51 You were drunk, high, or hung over
- 52 You felt overwhelmed by the whole thing
- 53 The counselor cancelled the appointment
- 54 Afraid of a bad drug test result
- 59 Other
- (SPECIFY)\_\_\_\_

						#6

6.	During the past 12 months, did you participate in any other support group, group counseling or self-help group for emotional, substance abuse or health issues? This would include groups led by an unpaid professional, for example clergy, or other clients.
	0 No 1 Yes 7 Refused
	9 Don't know
	SCREENER QUESTION #7
7.	During the past 12 months, did you receive any help from case managers or social service workers with things like obtaining health care or legal services, housing, or easing money problems?
	<ul><li>0 No (Skip to Screener Question 8)</li><li>1 Yes (Interviewer: Follow-up with Module I)</li></ul>
	<ul><li>7 Refused (Skip to Screener Question 8)</li><li>9 Don't know (Skip to Screener Question 8)</li></ul>
	MODULE I. CASE MANAGEMENT / SOCIAL SERVICES
	u told me that you met or talked to a case manager or caseworker about help to arrange services for ngs like health care, legal issues, housing or money issues.
I1.	How many different case managers or caseworkers have you had in the last 12 months? Please specify
	III # different case managers/caseworkers
	SCREENER QUESTION #8
8.	During the past 12 months, did you spend one or more nights in jail or prison?
	0 No (Skip to Screener Question 9)
	<ul><li>1 Yes (Interviewer: Follow-up withModule J)</li><li>7 Refused (Skip to Screener Question 9)</li></ul>
	9 Don't know (Skip to Screener Question 9)
	MODULE J. JAIL AND PRISON
Υοι	u told me that you had stayed in a jail or prison.
J1.	How many separate times were you in jail or prison during the past 12 months?
	III # separate times II_I_ # duration of detainment

9.	During the past 12 months, did you receive any health care from providers or social service agencies we have not yet discussed?							
	0	No (END INTERVIEW)						
	1	Yes (Interviewer:Follow-up with Question 10)						
	7	Refused (END INTERVIEW)						
	9	Don't know (END INTERVIEW)						
10.	not ye	You mentioned that you have received health care from providers and/or social service agencies that we had not yet discussed. Please specify each additional provider and/or social service agencies from which you have received health care.						
	a.							
	b.							
	c.							
	d.							
	e.							